

30 July 2012

Postal Regulatory Commission
901 New York Ave NW, Suite 200
Washington, DC 20268

Reference: PRC Docket # MC2012-26

Dear Commissioners,

I am the franchisee/owner of one, The UPS Store in San Antonio, Texas employing 4 employees from our community. I am writing to ask that you disallow the United States Post Office's "enhanced" services to Post Office Box customers, specifically:

Acceptance of third-party parcels and other items from UPS, FedEx, DHL and other non-USPS carriers, a practice that has been prohibited for many years.

The new ability to use the street address of the Post Office where the Post Office Box is located, rather than the conventional "PO Box 123, Schwartz, MA 01234."

The new ability of Post Office Box customers to use the "#123" designation instead of the conventional "PO Box 123" form of address.

E-mail / text message notification to PO Box customers of items received. ("Real Mail Notification")

These new business practices place the United States Postal Service in unequal competition with thousands of small businesses across the country. For most store owners like me, our businesses are privately owned and represent the sole source of our income. In many cases, we have financed the purchase of the business with loans secured by our homes. This new form of competition from the USPS will result in significant loss of revenue and damage to my business. That will threaten not only my home, but also the jobs of the people I employ.

As a CMRA, we operate under other unfair rules, such as the ability of a postal customer to change his address from a PO Box to another address with a simple "Change of Address" form, while customers of a CMRA such as my store are prohibited from doing so. When a CMRA mailbox customer moves, we are required by the USPS to receive the customer's mail for six months following termination and cannot re-mail it without paying for new postage. If the Postal Service is required has to hold the expired customers mail for six months or expense the cost of mail forwarding, this would be fair.

As noted in PRC Order No. 1366, "the Postal Service has not submitted an appropriate filing that describes the nature and implementing rules for these enhanced services." The USPS failed to follow the rules in rolling out these new services, and made a unilateral decision and executed it without the necessary filings.

However, there is one positive thing if the change is approved. I have written several times since 2009 to the USPS-OIG addressing a problem. UPS customers are shipping packages using Priority boxes furnished from the U.S. Post Office by UPS shipping. I believe that United Parcel Service is in violation of U.S. Code Collection, Title 18> Part 1> Chapter 31> § 641 Public money, property or records and U.S. Code Collection, Title 18> Part 1> Chapter 83> § 1707 Theft of property used by Postal Service. This change will provide firsthand knowledge of the problem that has grown in volume.

Sincerely,

Keith Fife
The UPS Store # 3550
24165 IH-10 W, Ste 217
San Antonio, Texas 78257-1160
Phone (210) 698-8704
Fax (210) 698-8730